STIGMATIZATION IN THE COVID-19 PANDEMIC





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The rapid spread of the coronavirus led to significant uncertainty and fear worldwide, resulting in increased stigma, particularly affecting healthcare workers (HCWs) [1]. HCWs faced heightened workloads, often without adequate protective equipment, increasing their risk of infection [2, 3].

The stigmatization of HCWs during the COVID-19 pandemic is a significant challenge in crisis response efforts. HCWs were significantly more likely to face COVID-related stigma compared to the general population [4, 5], with an estimated prevalence of stigmatization around 30% [6].

This issue could become more pronounced when multiple forms of stigmatization intersect, including factors such as ethnicity, gender, profession, and age.

To reflect the complex nature of stigma and its impact on HCWs, this study utilizes the Health Stigma and Discrimination Framework (HSDF) [7, 8]. The HSDF describes the process of stigmatization globally and across different domains, providing a comprehensive lens through which to view the experiences of HCWs.

This study aims to explore the impact of stigma on HCWs' experiences, consequences, and coping mechanisms during the COVID-19 pandemic in Germany.

How did HCWs in Germany experience stigmatization, double stigma and intersectional aspects in the context of the COVID-19 pandemic?

Semi-structured interviews to explore the experiences of HCWs in this context. Data collection took place from February 2023 to January 2024. The interviews lasted 62 minutes on average, ranging between 20 and 90 minutes.

Qualitative content analysis [9] to identify sources of stigma, forms of COVID-related stigma, other forms of stigma, consequences of stigma and personal coping strategies from an intersectional perspective.

M = 34.09 years, SD = 12.31 years

min = 19 years, max = 63 years

Sample N = 34

Gender

Age

Female *n* = 24, 71 % Male n = 10, 29 %

Migration background (MB)

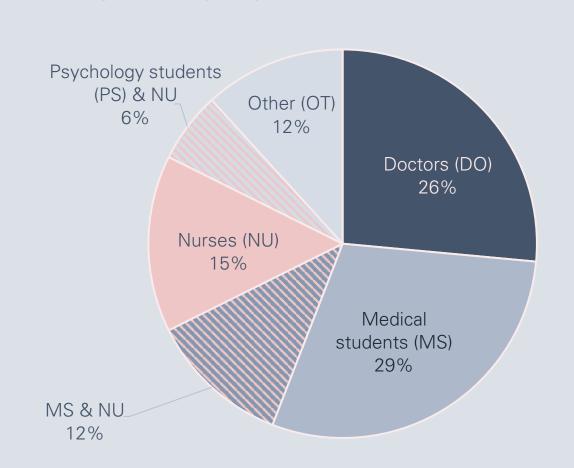
Without MB *n* = 30, 88 %

With MB n = 4, 12 %

Socioeconomic status (SES) [10] Low SES *n* = 8, 24 %

Medium SES *n* = 17, 50 % High SES *n* = 9, 26 %

Occupational group



Sources from the private context Sources from the work context Sources from the public context SOURCE: DF STIG Acquaintances Family Employers Strangers Government Media Friends Population "My thoughts when I was directly on that [COVID] ward were, oh man, the main thing is that I don't infect [my mother]. I don't bring the germs home. What I had never done before, even though it was always a possibility, was that I would always shower at home after work. I had never done that before. I didn't consider it necessary or "I would say, in terms of competence, it's a bit like ablathis: 'Little blonde girl, little blonde nurse.' [...] anything, but at least then I didn't want to bring it home." Especially with doctors who, logically, know more \mathcal{O} - male, 44 years, NU, medium SES, no MB and can do more. But still, it's a bit like: 'Oh yes, \bigcirc the little nurse. She can't do much, she doesn't \Box know much.'" COVID stigma Other stigma \bigcirc - female, 25 years, MS & NU, medium SES, no MBdue to... TIGMA Anticipated stigma Positive stigmatizatior Avoidance / Profession / studies / Pressure, (Increased) Naturopathic Body height / build Allegations Inquiries exclusion treatments coercion training Explanation / igration background , Labelling / exposing Verbal attacks Gender Age statements required origin

"Well, once it was like, 'Why do you have to work there and bring Corona, uh, that back home?' So that was very direct." - female, 52 years, NU, medium SES, no MB -

Social

Emotional consequences Motivational consequences

Psychosomatic consequences

Psychological

Contact Social or societa reduction restrictions Demand for Resentmen information Changes in social relationships

Education / explanation

Professional Changes in the team Lower quality of work Potential) job turnove situation More difficult networking Worse general mood at work Disturbed work processes / more Changes in interaction with patients difficult work



The study investigated the impact of stigmatization on HCWs in Germany during the COVID-19 pandemic, highlighting several key implications for designing and implementing anti-stigma interventions:

Conversations / communication

Secure sources of information

- (1) Anti-stigma interventions during pandemics should consider diverse sources of stigma and the intersectionality affecting HCWs.
- (2) To be more targeted and effective, these interventions should be guided by the coping strategies required and successfully employed by HCWs.
- (3) Our study highlights the need for such interventions to support HCWs in addressing stigmatization in pandemic situations.

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Conversations / communication

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